

Systems Thinking

Unlock your thinking and discover systemic structure
in your organization



A radical 2-day workshop that will
help you discover the systemic and structural
issues in your organization
and the right approach to resolve them

Ephod Consulting Associates Pte. Ltd. and
Master Trainers Academy
The leading organisation development consultancy
www.ephodconsulting.com

Benefits of Workshop

- Understand organizational behaviors and identify the right strategy to tackle them.
- See beyond human behaviors and symptomatic organization structure and recognize the real issues governing them.
- Be a learning organization that continues to grow and progress.

Workshop Outline

Concept of Mental Models

- Systemic vs behavioral / symptomatic thinking.
- Iceberg principle to identifying mental models.

The Beer Game

- A powerful illustration on how environment influences human behavior.

Causal Loop Diagram / Dynamic Systems Modeling

- Guidelines to constructing CLD.
- Getting the right key variables.
- Constructing the correct loop.

Archetypes

- Common systems dynamics that are found in any organization.
- 11 mind-opening archetypes.

Leverage Points

- Principle of leveraging.
- Finding the right leveraging point.

Tipping Point

- Starting a positive epidemic of your own.
- The law of a few.
- The stickiness factor.
- The power of context.

For Whom

For management and executive staff of learning organizations

Course Methodology

The workshop will incorporate lecturettes, exercises, case studies, and group discussions. Experiential activities will also be designed to allow participants to understand the concepts and skills taught.

Duration: 2 days (or 1 day shorter workshop).

In-Company Workshops

Ephod can provide this workshop in a tailored format for your company onsite or offsite.

Over 100 companies have attended Ephod workshops including Intel, Microsoft, Reuters, SSMC, Philips, Sony-Ericsson, Air Products, Hewlett Packard, Singapore Press Holdings, ZF SEA, AC Nielsen, Surbana Consultants, MediaCorp, VOPAK, GELife, New Toyo International, AIA, Prudential, Avex Electronics, Singapore Yellow Pages, Jebsen & Jessen, Prime Minister's Office Singapore MRT, Singapore Power, Min of Environment, Ngee Ann Polytechnic, Singapore Polytechnic, National Library Board, Infocomm Development Authority, Mindef Centre for Mgt Devt, Min of Community Devt and Sports, Min. of Education, Min. of Manpower



About Ephod Consulting Associates Pte Ltd

Since 1996, Ephod has established itself as a premier organisation change and consulting company. It has serviced client throughout Singapore and the Asia Pacific region.

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